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Case Study

Naval Surface Warfare Center (NSWC)

- *Navy Continuous Training Environment (NCTE)*

Professional, Technical, & Management Support

Background

Naval Surface Warfare Center (NSWC) Corona enables warfighters to train, fight, and win by using measurement, analysis and independent assessment. The Navy Warfare Development Command (NWDC) was the previous owner of the Program management office for the Navy Continuous Training Environment (NCTE) before it fell under the NSWC. The NCTE is a system of systems, providing modeling and simulation capabilities across a global communications network consisting of more than 80 nodes. The NCTE is the Navy's premier solution for Fleet Synthetic Training (FST) and other Live, Virtual, and Constructive events. The objective of the program is to support NSWC with program management and technical expertise as required for the Fleet Training Integration and Planning Support (FTIPS) and the NCTE program.

Challenges

The Navy Program Office needed support services and subject matter expertise to ensure timely and effective program operations for FTIPS and NCTE. These services must also be executed in accordance with Standard Operating Procedures (SOP) and industry standards. This work required a range of expertise including management of program milestones, conducting contract and fiscal analysis, providing risk mitigation recommendations, program planning support associated with cost, technical and schedule objectives. This contract required support and assistance with the Program Objective Memorandum (POM) and Unfunded Requirements (UFR) development, including documentation and records maintenance. This contract also required that the contractor support and participate in program reviews and briefings on these programs.

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Approach/Solution

Upon taking over the operations, it became clear that a program manager, with specific Navy and PMO experience was needed to more effectively and efficiently support the needs of this office and associated programs. After meeting with the customer and employees currently performing these contract duties, aXseum identified areas of improvement and developed a plan to implement the changes. It is always difficult to change, so we stayed in close communication with the customer to understand and address any concerns that arose during the transition. The entire team was cross trained and refocused on the interdependencies of their work which improved customer and employee satisfaction and improved the overall performance of the team.

Results

The aXseum team operates as a tightly integrated member of this Navy Program office allowing the Navy customer to make timely decisions, minimizing program risks and cost. Customer satisfaction with the services have steadily increased over our contract options, as evidenced by our CPARS where we are rated Exceptional or Very Good in all categories. Our work is performed under a Firm Fixed Price Contract which has saved them in excess of 10% over their previous contract. We strive to continually improve our service to our customers.

"This kind of complex business operation (Program transfer) requires expertise, impeccable planning, and a high attention to small details. Multiple administrative actions, policy changes, and data calls from the gaining Command did not take away from the performance level we expected and received from the contractor."

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CORPORATE INFORMATION

Certifications	Prime Contract Vehicles	NAICS CODES
ISO 9001:2015 CMMI Level 3 ¹ Facility Clearance Socio Economic Status: SDB	GSA Group 70: GS-35F-040V GSA PSS: GS-00F-0052M Seaport-e: N00178-09-D-5674 JE-CLASS: W911SR-16-D-0004	518210 519190 541330 541430 541511 ² 541512 541611 541614 541513 541519 ² 541618 541690 541712 561110 561210

¹Appraisal for DSMS program

²Indicates Primary NAICS codes

REPRESENTATIVE CLIENTS

aXseum has a record of providing services to satisfied customers around the world. Some of our current customers include:

Department of Defense	Civilian Agencies
Defense Threat Reduction Agency (DTRA) U.S. Transportation Command (USTRANSCOM) Defense Logistics Agency (DLA) Department of the Army - TACOM Department of the Navy - NSWC	Department of Energy - NNSA Social Security Administration Department of Interior Department of Treasury - IRS Department of Transportation - FAA

aXseum, Inc.
DUNS Number: 787608322
Cage Code: 0SU10

Over 25 years of consistently delivering high quality services that satisfy mission objectives

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